Axiomis, Inc.

SMS Privacy Policy

Effective Date: October 8, 2026

Axiomis, Inc. ("Axiomis," "we," "us," or "our") respects your privacy. This SMS Privacy Policy describes how Axiomis collects, uses, protects, and discloses information associated with its SMS messaging program.

1. Information We Collect

In connection with the SMS program, Axiomis may collect:

- Your name
- Your mobile phone number
- SMS consent or opt-in information
- Date and method of consent
- SMS messages sent to or received from you
- Information necessary to process STOP, HELP, or other SMS commands
- Authentication, security, monitoring, and operational information necessary to provide the requested service

2. How We Use Your Information

Axiomis may use this information to:

- Send two-factor authentication and one-time security codes
- Provide VPN authentication notifications
- Support authentication for authorized internal applications
- Send network monitoring alerts
- Send security notifications
- Send system and operational notifications

- Process SMS opt-in and opt-out requests
- Respond to HELP requests
- Maintain records of consent
- Protect the security of Axiomis systems and services
- Troubleshoot and maintain the SMS messaging service
- Comply with applicable legal, regulatory, security, and contractual requirements

3. Mobile Information and SMS Consent

Axiomis does not sell, rent, or share your mobile phone number or SMS opt-in information with third parties or affiliates for their own marketing or promotional purposes.

Your mobile phone number and SMS consent information are used to provide the SMS services for which you have authorized Axiomis to contact you.

4. SMS Service Providers

Axiomis may use third-party service providers to operate its SMS messaging infrastructure, telecommunications services, authentication systems, network monitoring systems, and related technology.

These service providers may process information necessary to deliver messages or operate the requested services.

Axiomis requires such service providers to use information for authorized business purposes and not for their own marketing or promotional purposes.

5. Message Frequency

SMS message frequency varies depending on authentication requests, security events, network conditions, monitoring events, system activity, and operational requirements.

There is no guaranteed minimum or maximum number of messages.

6. SMS Consent and Opt-Out

You may provide SMS consent through an authorized Axiomis enrollment process.

You may withdraw SMS consent at any time by replying:

STOP

After receiving an opt-out request, Axiomis will process the request and discontinue SMS messages, except where a message may be required to confirm the opt-out or otherwise comply with applicable requirements.

For assistance, reply:

HELP

You may also contact Axiomis directly using the contact information below.

7. Information Security

Axiomis maintains reasonable administrative, technical, and physical safeguards designed to protect information associated with the SMS program from unauthorized access, disclosure, alteration, or destruction.

No method of electronic transmission or storage can be guaranteed to be completely secure.

8. Information Retention

Axiomis may retain SMS consent, opt-out, and related records for as long as reasonably necessary to operate the SMS program, maintain security and compliance records, resolve disputes, and satisfy legal or business requirements.

9. Information Disclosures

Axiomis may disclose SMS-related information when reasonably necessary to:

- Operate and maintain the SMS messaging service

- Provide authentication, monitoring, security, or operational services
- Process SMS messages and commands
- Protect Axiomis systems, employees, customers, and users
- Comply with applicable laws, regulations, legal processes, or governmental requests
- Investigate security incidents or suspected misuse
- Support a corporate transaction or restructuring where legally permitted

Axiomis does not disclose mobile phone numbers or SMS opt-in information to third parties or affiliates for their own marketing or promotional purposes.

10. Your Privacy Choices

You may:

- Withdraw SMS consent by replying **STOP**
- Request assistance by replying **HELP**
- Contact Axiomis regarding information associated with your SMS participation
- Update your mobile phone number through an authorized Axiomis process

Withdrawing SMS consent may affect your ability to use systems or services that rely on SMS-based authentication or notifications when no alternative method is available.

11. Children's Privacy

The Axiomis SMS program is intended for authorized employees, contractors, and users of Axiomis systems and services and is not directed toward children.

Axiomis does not knowingly use the SMS program to collect personal information from children.

12. Changes to This Privacy Policy

Axiomis may update this Privacy Policy from time to time.

The current version will be made available through the Axiomis website. The Effective Date shown at the beginning of this Privacy Policy identifies the current version.

13. Contact Us

For questions regarding this Privacy Policy or the Axiomis SMS messaging program:

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SMS Messaging Terms of Service:

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