Axiomis, Inc.

SMS Messaging Terms of Service

Effective Date: October 8, 2026

1. SMS Messaging Program

Axiomis, Inc. ("Axiomis," "we," "us," or "our") operates an SMS messaging program for authorized employees, contractors, and users.

The program is used for security, authentication, network monitoring, and operational communications, including:

- Two-factor authentication (2FA) and one-time security codes
- VPN authentication
- Authentication for authorized internal applications
- Network monitoring alerts
- Security notifications
- System and operational notifications
- Other authorized security or operational notifications

The SMS program does not send marketing, advertising, or promotional messages.

2. Consent to Receive Messages

By affirmatively opting in through an authorized Axiomis enrollment process, including signing an Axiomis SMS consent form or using another approved consent mechanism, you agree to receive recurring SMS messages from Axiomis for the purposes described in these Terms.

Your consent is voluntary and is not required as a condition of purchasing goods or services.

You may withdraw your consent at any time by replying **STOP**.

3. Message Frequency

Message frequency varies based on authentication requests, security events, network conditions, monitoring events, system activity, and operational requirements.

No minimum or maximum number of messages is guaranteed.

4. Message and Data Rates

Message and data rates may apply.

Your mobile carrier's standard messaging and data charges may apply depending on your mobile service plan.

5. Help

Reply HELP for help or assistance.

You may also contact:

Axiomis, Inc.
IT Department
Email: info@axiomis.com
Phone: (941) 538-8174

6. How to Stop SMS Messages

Reply STOP to cancel SMS messages at any time.

After you send STOP, Axiomis will process your request and discontinue SMS messages, except where a message may be required to confirm your opt-out or otherwise comply with applicable requirements.

If you later wish to receive SMS messages again, you must provide affirmative consent through an authorized Axiomis enrollment process.

7. Supported Commands

The SMS program may support standard messaging commands, including:

- **HELP** — obtain help or assistance
- **STOP** — cancel SMS messages

Additional carrier-supported opt-out or help keywords may also be recognized.

8. No Marketing Messages

Axiomis does not use this SMS program to send advertising, marketing, or promotional messages.

Messages are limited to authorized security, authentication, monitoring, system, and operational purposes.

9. Message Delivery

Axiomis works with third-party telecommunications and messaging providers to deliver SMS messages. Message delivery may be affected by network availability, carrier limitations, mobile device settings, or other circumstances outside Axiomis's control.

Carriers are not liable for delayed or undelivered messages.

10. Mobile Phone Number

You are responsible for providing an accurate mobile phone number and for notifying Axiomis if your mobile phone number changes.

You must not enroll a mobile phone number belonging to another person without that person's authorization.

11. Privacy

Axiomis's collection and use of information associated with the SMS program is described in the Axiomis, Inc. SMS Privacy Policy:

https://axiomis.com/wp-content/uploads/2026/10/sms-privacy-policy.pdf

Axiomis does not sell, rent, or share mobile phone numbers or SMS opt-in information with third parties or affiliates for their own marketing or promotional purposes.

12. Changes to These Terms

Axiomis may modify these Terms from time to time. The current version will be made available through the Axiomis website.

Continued participation in the SMS program following a change may be subject to the updated Terms and applicable consent requirements.

13. Contact

For questions regarding the Axiomis SMS messaging program:

Axiomis, Inc.
IT Department
Email: info@axiomis.com
Phone: (941) 538-8174
Website: https://www.axiomis.com